

Franklin County Technology Support Services



Contact: **Kenny Montgomery, CPU**
 1615 Dinah Shore Blvd
 Winchester, TN 37398
 kenny@fccpu.com

During Office Hours 931-967-3010

***Note: This phone is manned at all times, even when out of
the office**

**For after Office Hours Services Kenny will provide a number for Key
Personnel with 24 Hour Operations**

- Testing and Maintaining your backup system
- Implementing and maintaining a disaster recovery plan
- Testing and Maintaining Battery Backup systems
- Installing software updates when required
- Virus Removal and Computer clean up
- Hardware maintenance when required
- Maintaining Installed Network
- Dealing with support request
- Coordinating with Software and Hardware vendors as facilities needs change
- Assist in Installing Copiers, Printers
- Assist in assessing specifications for equipment, desktop, etc.
- Helping with Out-processing Surplus Equipment
- And more as we discover and amend our agreement

For Questions and help in regard to this service, please don't hesitate to call or email –

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